

# Paul Rigby

 07412637959

 paul@rigby.cloud

 9, Meadow Close, WIDNES, Cheshire WA8 9ZD

 British

 <https://www.linkedin.com/in/paularigby/>

## SKILLS

- Cloud Computing
- Platform Engineering
- Scripting (PowerShell, CLI)
- Automation
- Microsoft 365
- MDM (Intune / JAMF)
- Virtualisation
- Networking
- ITIL
- Integrations
- Backups
- Monitoring
- Vulnerability Management

## EDUCATION

2007

Sheffield Hallam University |  
Sheffield

FdSc Applied Computing:  
Information Technology  
Networks

2005

St Helens College | St Helens  
National Diploma: IT  
Practitioners

2002

Rainhill High School |  
Liverpool

GCSE  
English, Maths, IT, Business  
Studies, Music, French, Design  
& Electronics, Science

## CERTIFICATIONS

- AWS Cloud Practitioner
- Microsoft Certified Systems Engineer: Productivity Solutions Expert
- Microsoft Certified Solutions Associate
- Citrix Certified Administrator
- ITIL v3

## PROFESSIONAL SUMMARY

Expert multi-cloud infrastructure professional with over 10 years of analytical problem-solving abilities and a thorough approach. Accomplished in conducting complete assessments and developing technically feasible solutions for current and expected demands. Partners well with both technical and non-technical colleagues to accomplish objectives. Certified to industry standards and follows the latest trends.

## WORK HISTORY

### Lead Infrastructure Engineer

Wejo | Manchester

11/2021 - Current

#### Key Responsibilities

- Management of Azure, AWS and GCP environments.
- Management and configuration of Microsoft 365.
- Management and configuration of MDM platforms (Intune & JAMF)
- Management and configuration of Data Engineering, Analytics and Insights platforms (Databricks, Tableau, ArcGIS, Palantir Foundry)
- Estimating costs of new systems, modifications and updates
- Consulting with users and management to formulate guiding principles.
- Designing solutions to overcome existing system challenges and customer requirements.
- Estimating costs of new systems, modifications and updates.
- Modifying current systems to enhance workflows and meet new needs.
- Preparing proposals outlining requirements, potential solutions and required resources, timelines and costs to achieve objectives.
- Identifying cost savings and optimisations
- Learning and applying new skills to daily tasks, improving efficiency and productivity.

## **Infrastructure Engineer**

**Wejo** | Manchester

*09/2019 - 11/2021*

- Analysed reported technical issues to diagnose, trace and correct issues.
- Encouraged adherence to organisational ICT standards for consistency.
- Utilised available resources creatively for maximum Return on Investment (ROI).
- Interpreted complex system design and architecture specifications to configure and integrate solutions.
- Kept software patched and secure to prevent data loss and unauthorised access.
- Developed and applied new policies to guide team decision-making.

## **Systems Engineer**

**Ombudsman Services** | Daresbury, Cheshire

*03/2017 - 09/2019*

- Installed, configured, tested and maintained operating systems, application software and system management tools.
- Managed and monitored all installed systems and infrastructure to ensure the highest level of availability.
- Built and maintained network infrastructure consisting of Windows, Linux and virtual products.
- Worked closely with customers, internal staff and other stakeholders to determine planning, implementation and integration of system-oriented projects.
- Provided 2nd and 3rd-level technical support and troubleshooting to internal staff.
- Implemented network security equipment, including firewalls, two-factor authentication and antivirus software, for networks supporting circa 3000 users.
- Participated in all phases of the system development life cycle, from requirements analysis through system implementation.

*11/2013 - 03/2017*

**Polymorph** | Runcorn, Halton

Infrastructure Consultant

- Managed cloud platforms including Azure and Office 365 to facilitate migrations.
- Outlined needs to meet end-user requirements.
- Estimated costs of new systems, modifications and updates.
- Analysed complex project cloud migrations and worked on large enterprise and business-critical applications.
- Resolved issues and escalated problems with knowledgeable support and quality service.